Welcome to Colorado State University! As your arrival date approaches, here is some information to “know before you go” to ensure that you have the best possible experience while on our campus. Please be sure to pass this information onto your group participants.

We are so excited that you have chosen to spend your summer with us!

HEALTH & SAFETY REMINDERS

- Prevent altitude sickness by staying hydrated.
- DO NOT drink from campus sprinklers.
- Lofting beds is prohibited and subject to fines.
- In case of a flood, seek high ground.

FRONT DESK HOURS & SERVICES

HOURS:
Residence Halls with Dining Centers: 6:30am - 11:00pm
Residence Halls without Dining Centers: 7:00am - 11:00pm
Afterhours Phone Assistance: 11:00pm - 7:00am

ON-CALL PHONE NUMBERS:
South Side: 970-566-3964
North Side: 970-567-6323

ACCESS:
Each guest will be given two keys (metal or electronic pass) upon check-in. One key unlocks your sleeping room and the other unlocks the front entry door of your respective residence hall. Adults will have 24 hour access, while youth guests will only have exterior access from 7:00am-11:00pm (unless special arrangements have been made in advance). Be sure to have your keys on you at all times, as doors on-campus lock automatically.

ADULT WRISTBANDS:
All chaperones of youth groups will be issued green wristbands upon check-in. These wristbands help our staff easily identifying chaperones. It is important that you are supervised by chaperones at all times and at all locations. Remember that the ratio is 1 adult to 12 youth on campus.

DINING SERVICES

CSU dining centers are tray-less, all-you-care-to-eat facilities. Gluten-free items are located in the designated zones and menu labels identify foods for dietary needs. You may bring a valid meal card to enter any dining center. Meals may be purchased at the door for $13.10 plus tax. Your meal card entitles you to (1) entry per meal for the duration of your meal plan. You may not bring outside food into any dining center. When leaving the dining center, you may take with you (1) piece of whole fruit or (1) dessert item. The dining centers do not provide to-go cups. Please encourage participants to bring their own refillable water bottles.

When leaving the dining center, you may take with you (1) dessert item. The dining centers do not provide to-go cups. Please encourage participants to bring their own refillable water bottle.

If the group opted-in for Rec Center use, attendees can use their meal cards to access the facility. If the adult group chose not to opt-in for Rec Center use, guests may purchase day passes at the Rec Center front desk for $5.00 per person per day. Users must observe all posted signs and verbal directions provided by Rec Center staff. Participants must wear appropriate clothing. Denim is not allowed.

CONFERENCES & EVENTS SERVICES

“Around the Horn” is a free on-campus shuttle that connects to most visitor parking lots. The bus loops campus every 30 minutes from 7am-6:40pm, Mon - Fri. Airport Shuttle: For discounted CSU fare, use Green Ride and promo code CSUMAP at: greenrideco.com

Bike Rentals: Bike rentals are available on-campus from Zagster by visiting: bike.zagster.com/fortcollins/

Max Bus Rapid Transit Service: The MAX bus line connects North Fort Collins and South Fort Collins. For more information visit: ridetransfort.com/max

PARKING SERVICES

All CSU parking lots are enforced Monday - Friday between 7:30am and 4:00pm. All parking permits are digital and tracked through your license plate number. If you are lodging on-campus, you may park in conference designated lots (SEE MAP). Please provide your license plate # to your residence hall front desk staff member.

If you are not lodging with us, a permit is required. Please purchase a permit at CSU Parking Services located at 1508 Center Avenue. You may also select to park in metered (Pay-to-Park) lots (SEE MAP). You may not bring outside food into any dining center. When leaving the dining center, you may take with you (1) piece of whole fruit or (1) dessert item. The dining centers do not provide to-go cups. Please encourage participants to bring their own refillable water bottle.

If you are lodging on-campus, you may park in conference designated lots (SEE MAP). Please provide your license plate # to your residence hall front desk staff member.

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Q: Can I be late? A: In case of a flood, seek high ground.
Q: Are there phones available? A: Courtesy phones are located near each of the front desks. To place a long distance call, use a long distance phone card or call collect.
Q: What is included in my room? A: 30. Twin-sized bed(s), bed linens, blankets, towels and a pillow are included. Please bring your own toiletries and other person effects.
Q: What if I lose my keys? A: If you lose your keys in your room, go to the front desk and check out a pass key. ID required. If you lose your key, a new key can be cut for the front desk staff immediately. They will provide you with a temporary key until your locks are changed for your safety and a new set of keys are delivered. The key is then made available for lost keys.
Q: What happens if I misuse my keys? A: If you leave your keys in your room, go to the front desk and check out a pass key. ID required. If you lose your key, a new key can be cut for the front desk staff immediately. They will provide you with a temporary key until your locks are changed for your safety and a new set of keys are delivered. The key is then made available for lost keys.
Q: What is the possession and consumption of alcohol, medical/recreation marijuana and illegal drugs/paraphernalia prohibited? A: Possession of alcohol, medical/recreation marijuana and illegal drugs/paraphernalia is prohibited.

TRANSPORTATION

Q: Can I receive mail? A: They will provide you with a temporary key until your locks are changed for your safety and a new set of keys are delivered. The key is then made available for lost keys.
Q: What is the ratio of adults to children? A: The ratio is 1 adult to 12 youth on campus.
Q: Are there phones available? A: In case of a flood, seek high ground.
Q: What if I lose my keys? A: If you lose your keys in your room, go to the front desk and check out a pass key. ID required. If you lose your key, a new key can be cut for the front desk staff immediately. They will provide you with a temporary key until your locks are changed for your safety and a new set of keys are delivered. The key is then made available for lost keys.
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Q: Where can I purchase a permit? A: Please purchase a permit at CSU Parking Services located at 1508 Center Avenue.